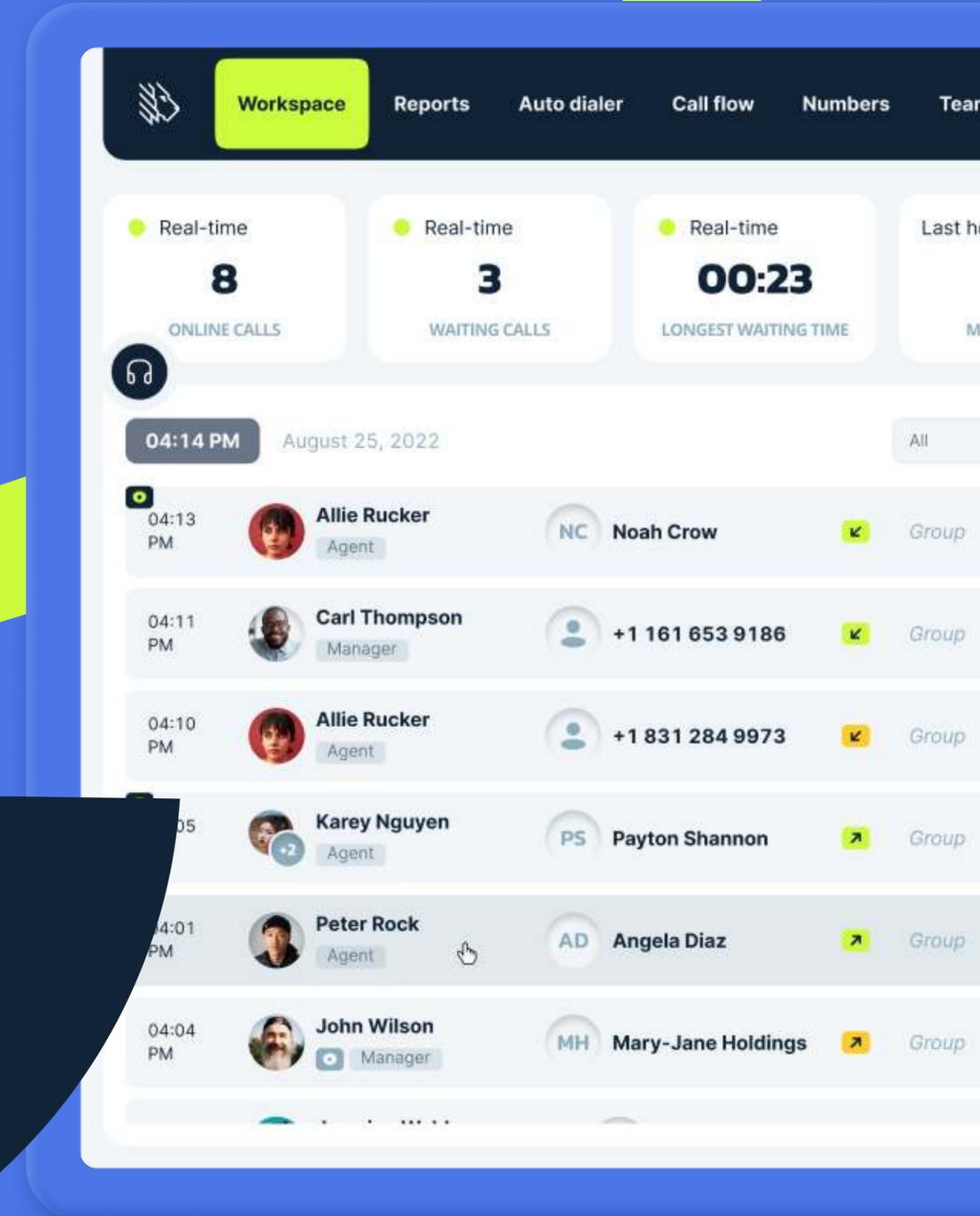
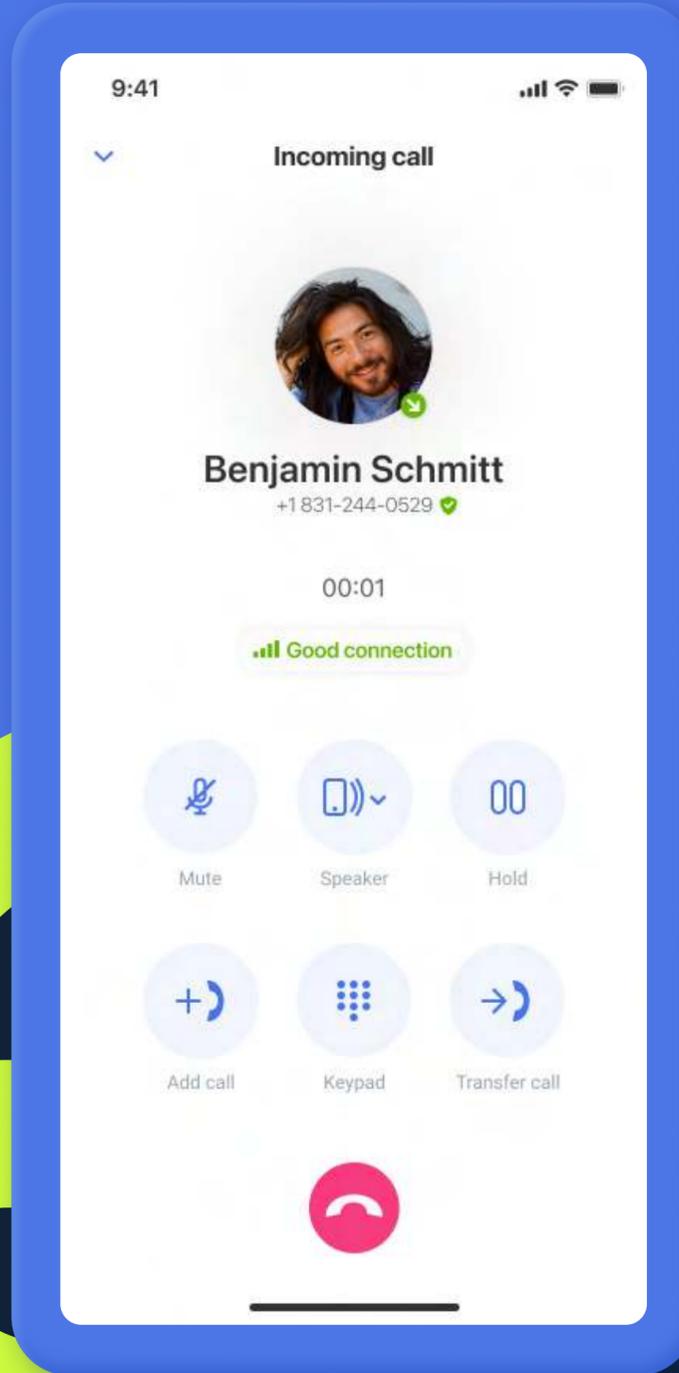


Why Choose MightyCall





Flexible & scalable cloud-based call center solution designed specifically for small & mid-sized businesses



Why choose MightyCall

1

Safety first

Get the highest industry-standard 99.99% service uptime with multiple safety mechanisms to protect your privacy:

- STIR/SHAKEN protocol;
- Payment protection;
- SSL certificates with 256-bit encryption;
- Secure AWS data centers to store your information & [more](#).

2

Intuitive interface

Set up & get going within 5 minutes: MightyCall's clients love our user-friendly UI and simplified flowcharts.

3

Built-in AI for best call quality & price

Enjoy the built-in AI: it monitors the call quality and makes the necessary adjustments to maintain the highest possible standard of your connection, lowering the price compared to other solutions.

4

Flexible settings

Make it your own: our system is designed so you can set it up to suit your specific business needs and increase productivity.



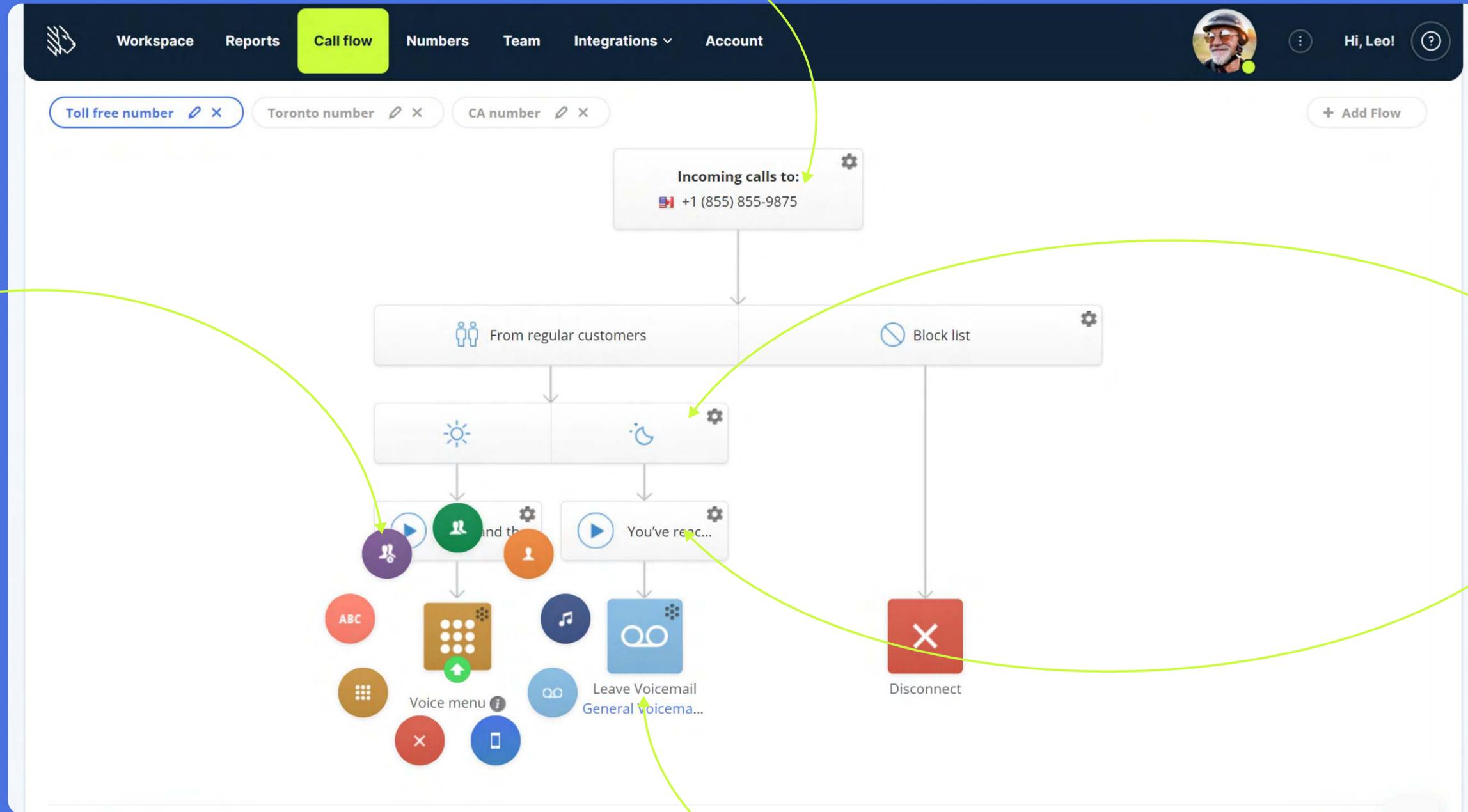
Setup

Setting up is easy with our intuitive flowchart.

If you would like professional assistance and advice when setting up, you can [book a free live onboarding session](#) with MightyCall

Get your business phone number:
toll-free or local, and add call routing
rules for each of them

Set call routing rules:
— call to group
— call to queue
— multi-level IVR
— dial by name



Set business hours

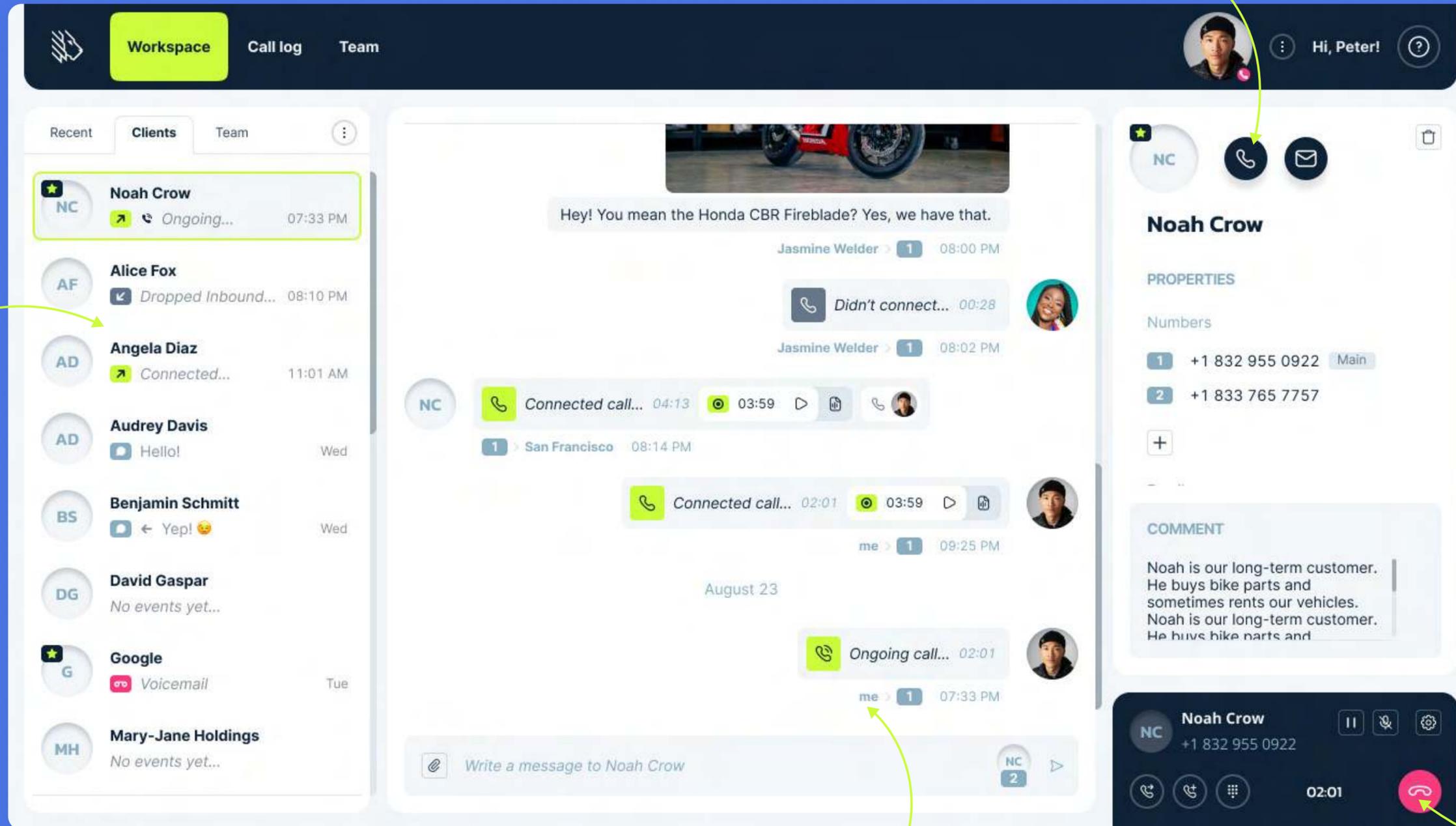
Add customized greetings

Send calls to voicemail when not available

Communicate

Manage the flow of both incoming and outbound calls and increase your team's efficiency

Contact information and useful details about the customer



Current inquiries grouped by contact: external (customers) and internal (colleagues)

The complete communication history with the customer across all channels

A full-featured web phone for calling customers and team members

Collaborate

Effectively track performance and route calls to your team members based on their role and knowledge

Invite your teammates and group them by department for efficient call routing

The screenshot displays the 'Team' management interface. At the top, a navigation bar includes 'Workspace', 'Reports', 'Auto dialer', 'Call flow', 'Numbers', 'Team' (highlighted), 'Integrations', and 'Account'. The user profile 'Hi, Leo!' is visible in the top right. Below the navigation bar, the 'Team' section shows '6/7 USERS SEATS USED' and buttons for 'Invite Team Member' and 'Create Group'. Two group cards are shown: 'Store in LA' (5 members, 1 call flow) and 'Store in San Diego' (4 members, 1 call flow). The 'Store in LA' group members list includes: 101 Leo Forger (Administrator), 102 Peter Rock (Agent), 103 Jessica Hawk (Administrator), 104 Allie Rucker (Agent), and 107 Jasmine Welder (Agent). The 'Store in San Diego' group members list includes: 100 John Wilson (Administrator), 106 Roxanne Anderson (Agent), 105 Karl Thompson (Agent), and 107 Jasmine Welder (Agent). A sidebar on the right shows a detailed view of agent Jasmine Welder (ID 107) with a numeric keypad below. The keypad has buttons for digits 1-9, *, 0, #, and a call icon. The bottom of the sidebar shows a location dropdown set to 'Los...' and a phone number '+1 213 647 2453'.

Assign one of the roles (agent, manager, or administrator) to your users, depending on the permissions you want them to have

Outreach

Reach more targeted contacts with auto dialer
and improve engagement rates

Allow agents to view contact details before making a call with a preview dialer

The screenshot shows the 'Auto dialer' section of the MightyCall interface. At the top, there is a navigation bar with 'Auto dialer' highlighted. Below this is a 'Campaigns' section with a 'Create campaign' button and a summary card showing '425 NUMBERS IN DNC LIST'. A table lists five campaigns with columns for Name, Description, Agents, and Records. The table data is as follows:

	NAME	DESCRIPTION	AGENTS	RECORDS
Ready	20% discount on motorcycle and gear s...	Great news — up to 20% off on motorcy...	2	The most loyal customers.xls 10,000
Running	Motorcycle gear with a 15% discount	—	4	The most loyal customers.xls 10,000
Paused	Motorcycle equipment with a 20% disco...	A long description to demonstrate how t...	4	The most loyal customers.xls 10,000
Ready	Motorcycle equipment with a 15% disco...	—	4 +2	The most loyal customers.xls 10,000
Expired	Road Warriors	Custom Bikes and Riding Gear	2	The most loyal customers.xls 10,000

Automatically screen against DNC lists to ensure compliance with regulation and protect your business from potential fines

Import contact lists from your CRM or spreadsheets into the dialer system

Supervise

Train and supervise agents in real-time
and obtain comprehensive efficiency data

Real-time analytics

The screenshot displays the MightyCall dashboard interface. At the top, there is a navigation bar with options: Workspace, Reports, Auto dialer, Call flow, Numbers, Team, Integrations, and Account. The user profile 'Hi, Leo!' is visible in the top right. Below the navigation bar, there are five real-time analytics cards: ONLINE CALLS (8), WAITING CALLS (3), LONGEST WAITING TIME (00:23), MISSED CALLS (6), and AVERAGE WAITING TIME (00:07). To the right of these cards is a SERVICE LEVEL card showing 89.5% for the last 5 minutes. The main area features a list of active calls with columns for time, agent, customer, status, and location. A 'Listen' button is highlighted over the call log for Peter Rock. On the right side, there is a 'Live call monitoring' panel listing agents: Leo Forger (Agent), Jasmine Welder (Agent), Jessica Hawk (Administrator), John Wilson (Manager), Karey Nguyen (Agent), and Peter Rock (Agent). Below this panel, a search bar shows 'Los...' and a phone number '+1 213 647 2453'.

A list of real-time calls allows you to join any conversation in online mode

Live call monitoring:
— listen
— whisper
— barge
— intercept

Integrate

Enhance your workflow and gain valuable business insights by adding MightyCall to your digital ecosystem



Connected to the tools you love

A+ live support

Our team is always happy to help

- Calls +1 (888) 256-8312 ext.1
- Chats
- [Live onboarding](#)



MightyCall's support team is ranked higher than other VoIP companies



Quality of Support

VoIP Average: 8.6

Reviews



"With me in the management position, I kept track of when clients were called, when appointments were adhered to, and the amount of time that was spent on the phone. So, having it automated is just a manager's dream."

Anthony Thorburn, Sales Manager

Solar X

[Watch full story](#)



"As we grew and scaled our business, especially when it came to a remote set-up for our staff, we needed to find something that was a lot more robust and flexible. That was MightyCall."

Alex Laurin, Director of Marketing

Cheelcare

[Watch full story](#)



"I have remote team members in Mexico and the Philippines, and they have no trouble using the system. My staff likes it."

Susan Goulding, Owner

Crown Key Realty

[Watch full story](#)

Pricing

Core

Advanced business phone system

\$15

user/mo, billed annually
3-user minimum

All advanced telephony features, including:

- Unlimited calling *
- Unlimited messages *
- 2 business phone numbers
- Business communications
- Call management
- Agent workspace
- Roles & permissions
- Integrations and API access
- Live support

[View all features >](#)

Pro

Intelligent cloud call center

\$23

user/mo, billed annually
3-user minimum

All features in Core, plus:

- Supervisor workspace
- Live call monitoring
- Analytics and reporting

[View all features >](#)

Power

Call center solution powered
by auto dialer

\$30

user/mo, billed annually
3-user minimum

All features in Pro, plus:

- Auto dialers
- Dedicated account manager

[View all features >](#)

[Start free trial](#)

Volume discounts available.

Contact Vishal at vk@mightycall.com

to get a quote

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Want to see **MightyCall** in action?

Start a free trial or book a demo

[Book demo](#)

[Start free trial](#)



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